



COURT USE REGULATIONS

VALOIS RACQUET & WELLNESS CLUB

These Regulations establish the conditions for the use of the tennis and padel courts at Valois Racquet & Wellness Club - Vila Nova Conceição, with the purpose of ensuring organization, safety, user comfort, preservation of the facilities and appropriate coexistence among all users.

1. Scheduling and duration

The use of the courts is subject to prior booking, which may be made through the channels provided by Valois, including the app, website and WhatsApp.

As a general rule, each booking shall correspond to a period of 1 (one) hour. Valois may make additional periods available, whether consecutive or otherwise, subject to court availability and criteria established by Management.

The reserved time must be strictly observed. Any delay by the user shall not extend the scheduled end time of the booking.

2. Cancellation by the user

Cancellation or modification of a booking must be requested at least 48 (forty-eight) hours in advance.

Cancellations made after this deadline, as well as no-shows, shall be deemed use of the reserved period, with no right to rescheduling, except in exceptional circumstances recognized by Management.

3. Access to the courts and guests

Access to the court area shall be restricted to users who will effectively participate in the sporting activity.

Guests must be registered and identified in advance, in accordance with the access procedures established by Valois.

Companions, spectators or third parties who are not participating in the activity may not remain within areas designated for players, unless authorized by Management or using an area specifically designated for spectators.

4. Number of players

On the tennis courts, use shall be permitted for singles or doubles matches and shall therefore be limited to 4 (four) players per court.

Group lessons, clinics, training sessions involving a larger number of participants and similar activities shall require prior authorization from Valois.

On the padel court, a maximum of 4 (four) players may be present simultaneously, except for activities previously authorized by Management.

5. Food and beverages

The consumption of food and beverages inside the courts is prohibited, except for water intended for player hydration, in an appropriate container and kept in the locations indicated by Valois.

6. Quiet environment and conduct

Users must preserve the tranquil environment of Valois, avoiding excessive shouting, music played through personal devices, speakers and any conduct capable of disturbing other matches, activities or neighboring properties.

Sporting activities naturally involve communication and expressions inherent to the game, which must remain within reasonable standards of conduct.

7. Property and equipment

All users are responsible for preserving Valois facilities, furniture and equipment.

Special care must be taken with brise-soleil elements, windows and retractable systems, LED panel/screen, televisions, audio equipment, lighting, floodlights, cameras, nets, glass panels, railings and other technical installations.

As a general rule, such equipment shall be operated exclusively by Valois staff.

Users are prohibited from activating, moving, changing settings or handling technical equipment without express authorization, even if such equipment is physically accessible.

Damage resulting from improper use, negligence or non-compliance with these Regulations may be charged to the responsible party, including for reimbursement purposes.

8. Operational requirements and Valois' own use

For operational reasons, events, maintenance or Valois' own use, Valois may exceptionally cancel a previously confirmed booking by notifying the user at least 72 (seventy-two) hours in advance.

In such event, the user shall be entitled, at no additional cost, to full replacement of the cancelled period and an additional credit corresponding to 1 (one) hour of court time as a courtesy.

The replacement period and additional hour shall be subject to schedule availability and must be used within the period established by Management.

9. Safety and staff instructions

Users must comply with instructions from Valois staff concerning safety, operation of the facilities, court maintenance and use of equipment.

Management may interrupt an activity whenever it identifies a risk to persons, facilities or equipment.

10. Non-compliance

Failure to comply with these Regulations may result, depending on the nature and recurrence of the conduct, in a warning, interruption of court use, temporary suspension of booking privileges or other measures provided for in the user's membership or contractual terms.

Material damage may be charged to the responsible party, without prejudice to any other applicable measures.

11. General provisions

Booking and use of the courts presuppose knowledge and acceptance of these Regulations.

Exceptional or unforeseen situations shall be assessed by Valois Management, observing the principles of safety, preservation of the facilities, reasonableness and equal treatment of users.



ANNEX I - ACKNOWLEDGEMENT, ACCEPTANCE AND CONSENT

I declare that I have read, understood and fully accept the Valois Racquet & Wellness Club Court Use Regulations and undertake to comply with their provisions and with the instructions of Management and its staff.

I acknowledge that playing tennis and padel involves physical exertion and risks inherent to sporting activity, and I undertake to use the facilities responsibly and in a manner compatible with my own condition and limitations.

I accept responsibility for the conduct of guests registered by me or linked to my booking and undertake to inform them of the rules applicable to use of the facilities.

I authorize the processing of my personal data as necessary for registration, access control, scheduling, security and administration of Valois activities, in accordance with applicable law and the institution's Privacy Policy.

I further acknowledge the existence of a video surveillance system in Valois areas, intended to ensure the safety of persons and property, in compliance with applicable law.

This acceptance does not constitute a waiver of rights guaranteed under Brazilian law, nor does it exclude any liability of Valois in circumstances provided for by law.

Name: _____

CPF (Brazilian Tax ID): _____

Date: ____ / ____ / ____

Signature / electronic acceptance: _____